

Personal Data Processing Policy

This Personal Data Processing Policy applies to all information that PARAMEDICS LLC (hereinafter referred to as the Service Operator) can obtain about the User during the User's use of the PARAMEDICS Service (hereinafter referred to as the Service).

1. DEFINITION OF TERMS

1.1. The following terms are used in this Personal Data Processing Policy:

1.1.1. **“Personal data”** - any information relating to a directly or indirectly identified or identifiable individual (subject of personal data).

1.1.2. **“Processing of personal data”** - any action (operation) or set of actions (operations) performed using automation tools or without the use of such means with personal data, including collection, recording, systematization, accumulation, storage, clarification (updating, changing), extraction, use, transfer (distribution, provision, access), depersonalization, blocking, deletion, destruction of personal data.

1.1.3. **“Confidentiality of personal data”** is a mandatory requirement for the Service Operator or other person who has access to personal data to not allow their distribution without the consent of the subject of personal data or the presence of another legal basis.

1.1.4. **“Service User** (hereinafter referred to as the User)” is a person who has access to the Service via the Internet and uses the Service.

1.1.5. **“Service”** - is an information and reference resource (marketplace) containing information about work and services in the medical ecosystem.

1.1.6. **“Partner”** - individuals (legal and capable citizens), individual entrepreneurs and self-employed citizens, formed in a form that meets the requirements of the current legislation of the state in which it is formed, carrying out activities to provide medical and other services (including performance of work) through the Service.

1.1.7. **“Geolocation data”** – geographic coordinates of the location of the Service User's device. The geolocation data transfer function is an important component for the main purpose of the Service.

2. GENERAL PROVISIONS

2.1. The User's use of the Service constitutes agreement with this Personal Data Processing Policy.

2.2. In case of disagreement with the terms of the Personal Data Processing Policy, the User must stop using the Service.

2.3. This Personal Data Processing Policy applies only to the Service. The Service Operator does not control and is not responsible for third party websites and mobile applications that the User can access via links available in the Service.

2.4. The Service Operator does not verify the accuracy of the personal data provided by the Service User.

3. SUBJECT OF THE PERSONAL DATA PROCESSING POLICY

3.1. This Personal Data Processing Policy establishes the obligations of the Service Operator to non-disclose and ensure a regime for protecting the confidentiality of personal data that the User provides at the request of the Service Operator when registering in the Service and/or when placing an order.

3.2. Personal data permitted for processing under this Personal Data Processing Policy is provided by the User by filling out a form in the Service during registration and/or when placing an order and may include the following information:

surname, first name, patronymic (last - if available);

-gender;

-date of Birth;

- place of Birth;
- citizenship;
- identity document details;
- location;
- place of registration;
- date of registration;
- geolocation information;
- anamnesis;
- diagnosis;
- type of medical care provided;
- conditions for providing medical care;
- timing of medical care;
- place of medical care;
- the volume of medical care provided, including information about the medical services provided;
- the result of seeking medical help;
- information on medical examinations, medical examinations and medical examinations carried out and their results;
- applied procedures and standards of medical care.

4. PURPOSES OF COLLECTING USER'S PERSONAL INFORMATION

4.1. The Service Operator uses the User's Personal Data in order to provide the User with high-quality medical services by the Partners of the Service Operator in the required volumes, to comply with the requirements of current legislation and other regulations, to ensure control of the volume and quality of medical care provided, to improve the usability of the Service, to collect, process and present statistical data. data.

The purpose of collecting user geolocation data is to implement the basic functions of the Service. Geodata helps determine the exact location of the User since the Partner's Service services are provided on the User's territory at the address selected by geolocation. Partners determine the User's call address on the map and plot a route to the desired location.

Allowing access to geolocation data functionality is an essential component to the primary purpose of the Service. Without permission to access the geolocation data transfer function, the Service cannot be used.

5. METHODS AND TERMS OF PROCESSING PERSONAL INFORMATION

5.1. The processing of the User's personal data is carried out without a time limit, in any legal way, including in personal data information systems using automation tools or without the use of such tools.

5.2. The User agrees that the Service Operator has the right to transfer personal data to third parties solely for the purpose of fulfilling the User's order placed in the Service.

5.3. The User's personal data may be transferred to authorized government bodies of the Republic of Uzbekistan only on the grounds and in the manner established by the legislation of the Republic of Uzbekistan.

5.4. Transfer of the patient's personal data, which constitutes medical confidentiality, without the consent of the User or his legal representative is permitted in cases provided for in Part 3 of Article 45 of the Law of the Republic of Uzbekistan "On the Protection of Citizens' Health":

- for the purpose of examining and treating a citizen who is unable to express his will due to his condition;

☒ when there is a threat of the spread of infectious diseases, mass poisonings and injuries;

☒ at the request of bodies carrying out pre-investigative checks, bodies of inquiry, investigation, prosecutor's office and court in connection with pre-trial proceedings or trial;

☒ in the case of providing assistance to a minor under the age of fourteen to inform his parents or legal representatives;

- if there are grounds to believe that harm to a citizen's health was caused as a result of illegal actions or an accident.

5.5. In case of loss or disclosure of personal data, the Service Operator informs the User about the loss or disclosure of personal data.

5.6. The Service Operator takes the necessary organizational and technical measures to protect the User's personal information from unauthorized or accidental access, destruction, modification, blocking, copying, distribution, as well as from other unlawful actions of third parties.

5.7. The Service Operator, together with the User, takes all necessary measures to prevent negative consequences caused by the loss or disclosure of the User's personal data.

6. OBLIGATIONS OF THE PARTIES

6.1. The user is obliged:

6.1.1. Provide information about personal data necessary to use the Service.

6.1.2. Update, supplement the provided information about personal data if this information changes.

6.2. The Service Operator is obliged to:

6.2.1. Use the information received solely for the purposes specified in clause 4.1. of this Privacy Policy.

6.2.2. Ensure that confidential information is kept secret, not disclosed without the prior written permission of the User, and also not sell, exchange, publish, or disclose in other possible ways the transferred personal data of the User, with the exception of paragraphs. 5.2. and 5.3. of this Personal Data Processing Policy.

6.2.3. Take precautions to protect the confidentiality of the User's personal data in accordance with the procedure usually used to protect this type of information in existing business transactions.

6.2.4. Block personal data relating to the relevant User from the moment of application or request from the User or his legal representative or the authorized body for the protection of the rights of personal data subjects for the period of verification, in the event of detection of unreliable personal data or unlawful actions.

7. RESPONSIBILITY OF THE PARTIES

7.1. The Service Operator who has not fulfilled its obligations is liable for losses incurred by the User in connection with the unlawful use of personal data, in accordance with the legislation of the Republic of Uzbekistan, except for the cases provided for in paragraphs. 5.2., 5.3. and 7.2. of this Privacy Policy.

7.2. In the event of loss or disclosure of Confidential Information, the Service Operator is not responsible if this confidential information:

7.2.1. Became public domain until it was lost or disclosed.

7.2.2. Was received from a third party prior to its receipt by the Service Operator.

7.2.3. Was disclosed with the consent of the User.

8. DISPUTE RESOLUTION

8.1. Before filing a claim in court regarding disputes arising from the relationship between the User and the Service Operator, it is mandatory to submit a claim (a written proposal for a voluntary settlement of the dispute).

8.2. The recipient of the claim, within 30 calendar days from the date of receipt of the claim, notifies the claimant in writing of the results of consideration of the claim.

8.3. If an agreement is not reached, the dispute will be referred to a judicial authority in accordance with the current legislation of the Republic of Uzbekistan.

8.4. The current legislation of the Republic of Uzbekistan applies to this Privacy Policy and the relationship between the User and the Service Operator.

9. ADDITIONAL TERMS

9.1. The Service Operator has the right to make changes to this Personal Data Processing Policy without the User's consent.

9.2. The terms of this Policy are determined by the Service Operator in a standard form posted on the Service, are addressed to an indefinite number of persons and can only be accepted by joining this Policy as a whole.

9.3. This Policy comes into force from the moment of joining it in the form of the User clicking the button "I agree to the processing of my personal data" or at the end of the website page: <https://paramedics.uz>, and is valid for an indefinite period.

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